## Instructions to Pay By Credit Card Online

To pay online, visit www.infotaxonline.com and scroll down to click on Ichabod Crane CSD.

Welcome to Info-Tax Online.	● All Taxes ● School ● Town ● Village	County	: (All Counties) 🔻
Select a District or Municipality from the list to the right by clicking on the district name.	Contraces C School C Town C village	County	
	Herkimer CSD	Herkimer	Online 🔺
	Highland CSD	Ulster	Online
You can also select a single Tax Type or County to reduce the number of choices, and sort the choices by clicking on the "County" or "District or Municipality" headers.	Hoosic Valley CSD	Multiple	Online
	Horseheads Central Schools	Multiple	Online
	Hudson City School District	Columbia	Online
	Ichabod Crane CSD	Multiple	Online
	Johnsburg Central Shool District	Warren	Online
If a District is marked as "Updating", then that district's tax information is unavailable until the update is finished. You can click your Refresh button to check if updating is finished.	Johnstown School District	Multiple	Online
	Jordan-Elbridge CSD	Multiple	Online
	Lagrange, Town of	Dutchess	Online
	Lake Placid CSD	Essex	Online
About Info-Tax Online	Malone CSD	Franklin	Online
	Malone Village	Franklin	Online
	Millbrook CSD	Dutchess	Online
	Millbrook Village	Dutchess	Online

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After you have clicked on Ichabod Crane CSD, **find your parcel**: The simplest way is to look at your current tax bill locate the **bill number** in the upper right-hand corner and enter that number into the "Tax Bill #" section, then click "Search." There is NO NEED TO FILL IN ALL THE INFORMATION. The program has the ability to search with only one section completed as long as that information is accurate.

(If you don't have your current bill or are having difficulty finding your parcel, see below for more details on how to locate your parcel)

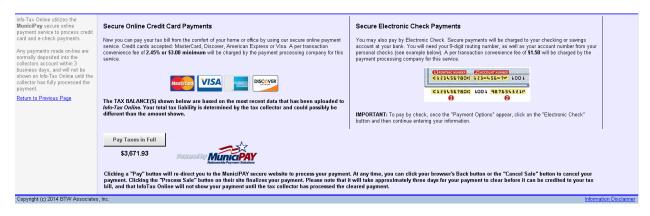
Ichabod Crane Central School Columbia and Rensselaer Counties PAY TO: A Tax BILL Must Accompany, Payment. Contact, Mindy Potts (518) 758-7575 x 3001				
Click an underlined link next to a box for help on entering that information. If you leave a box blank, that item will be ignored in the search. However, only the first 250 matching properties will be retrieved, so you may need to add additional search information to narrow your search. Click the Search button or just press the (Enter) key to search for matching parcels. You can also click the "Clear Search Criteria" link at the bottom right to clear all boxes. Select a different district	PAY TD: A Tax BILL Must Accompany, Payment. Contact, Mindy Potts (518) 758-7575 x 3001   Search for a Property   Tax Year: 2014 School Tax •   Owner Name:    Match to any part of owner name   Street Number:    Property Location:    SWIS Code: (All SWIS Codes) •   Tax Map Number:    Tax Bill #    Search Clear Search Criteria			
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Once you've found your parcel, to pay using a credit card or e-check, click on the

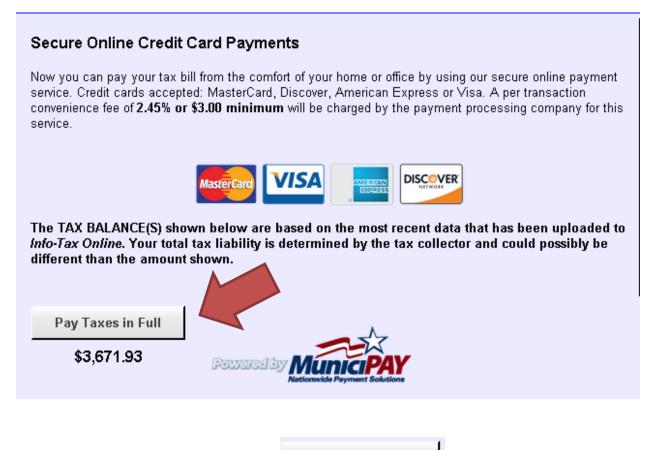
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Pay Balance bu	tton near the bottom of the page:		
斄 Info-Ta	Ichabod Crane Cer Columbia and Ren PAY TO: A Tax BILL Must		001
Property and summary tax balance information for the selected parcel is shown to the right. Exemptions are displayed as well if they exist for the property. You can view or hide tax bill detail and any payments by clicking the bar near the bottom of the page. If the property appears in other tax years, you can quickly view the tax history for the property. Just select a tax year from the drop- down list at the top of the page. To request a signed Tax Certification, click the "Request Signed Certificate" button at the bottom of the page. Re-select from your matching property list Copyright (c) 2014 BTW Associates	Potts Joel M Tax B   Potts Mindy Bank Co   146 Hawley Rd School Co   Niverville, NY 12130 Property Cla   Location: 146 Hawley Rd Acreas   SWIS: 104489 KINDERHOOK   Code Description   41854 STAR B   31,800 A   ST Tax   Show Bill and Payment Details Tax Balance does not include a   Payments shown may payments made directly   Pay Balance Late Fee Schedule Tax Ce	eage: .21 ttage: Liber: C0282 Depth: Page: F0420 Full Value: 233,000 Assessment: 233,000 STAR Savings: 516.00 ax Amount: 3,671.93 Tax Paid: 0.00 Balance: 3,671.93 Tax Paid: 0.00 Balance: 3,671.93	
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Once you click on the "Pay Balance" page, the screen will look like this:



On the left, you'll see information on the credit card payments:



To continue on to pay by credit card, click

Pay Taxes in Full

This action will take you to the Municpay website which will ask you to fill in your contact information and credit card information.

To finalize the payment, click "Process Sale"

## Details to note:

• At any time, you can click your browser's Back button or the "Cancel Sale" button to cancel your payment. Clicking the "Process Sale" button on their site finalizes your payment. Please note that it will take approximately three days for your payment to clear before it can be credited to your tax bill, and that InfoTax Online will not show your payment until the tax collector has processed the cleared payment.

- One payment, one parcel. Sorry, you cannot pay for multiple parcels in one transaction.
- 2.65% fee. There will be a fee charged. This fee does not come to the school. The school collects only the tax payment exactly to the penny. The credit card company receives the 2.65% fee.
- If you pay by card and have a change to your bill where there is refund due to you, your credit card will be credited with the amount due back.

## Having difficulty finding your parcel?

While the simplest way to find your bill or parcel is to look at your current tax bill locate the bill number in the upper right-hand corner and enter that number into the "Tax Bill #" section, you may not have access to your bill or you may need to search in a different way.

There is **no need to fill in all the information** in every box of the search window. The program has the ability to search with **ANY** one section completed as long as that information is accurate.

**Any information you don't know, leave blank.** If there is more than one parcel with the criteria you list, it will produce a list and you will be able to choose the specific parcel from that list.

Info-Tax Online   Ichabod Crane Central School     Columbia and Rensselaer Counties   Columbia and Rensselaer Counties     PAY TD: A Tax BILL Must Accompany, Payment. Contact, Mindy Potts (518) 758-7575 x 3001				
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The most frequent issue when searching for a parcel is:

There are no properties that match your search information

Here are some common reasons why:

**You have a typo.** This program is not like a Google search which will sometimes ask "did you mean…" if it thinks you meant to type something else. You must type in the information exactly as it was entered in the InfoTax program.

**There's difference between Hawley Rd and Hawley Road.** If you type in "Hawley Road," for the "Property Location" section, it will say there are no such properties. This is because all the Hawley Road parcels were entered as "Hawley Rd" and, sadly, the program will not recognize that "Road" means "Rd." Same thing for "Street" vs. "St" and "Avenue" vs. "Ave," etc. Most property locations were entered using standard abbreviations. You must type in the information exactly as it was entered in the program. Try using a standard abbreviation.

**911 street numbers aren't always on the parcels.** Some houses are identified with a 911 street number, however, for tax purposes, the street number on the parcel is not recorded. If you input your street number when there is none on the bill, it will say there are no properties. You must type in the information exactly as it was entered in the program. Try removing the street number and search just by the street.

**Spaces are characters.** If the name is VanAllen. Some names were entered with a space between "Van" and "Allen" and some were not. You must type in the information exactly as it was entered in the program. Try spelling the name with a space or without the space. Or try searching by Property Location.

**The property is on a County Route or a State Route.** This can be problematic since there are a number of abbreviations for County Routes: CR22, Cty Rte 22, County Route 22, Route 22 and the same for State Routes. Different parcels on the same route may have the "Property Location" listed with a different abbreviation. You must type in the information exactly as it was entered in the program. If you live on a County or State Route, try searching by owner name.

**If you recently purchased the property, it may still be listed under the previous owner's name.** Changes to the tax rolls happen ALL the time and there are a number of steps to update owner information on the tax bills after a purchase. The paperwork may not have made it to the appropriate people by the cut-off for when we needed to have the tax bills printed. It will catch up.

Please, don't get frustrated if the program says there are no properties that match your search criterion.

- Simply enter the smallest amount of information you KNOW to be correct and leave the rest of it blank. If there is more than one parcel with the criteria you enter, it will produce a list and you will be able to choose the specific parcel from that list.
- Check for typos.
- And if that doesn't work, call Mindy Potts 518-758-7575 x 3001.

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