



SPECTRUM INTERNET® ASSIST

Affordable, reliable high-speed Internet access for qualifying households



Spectrum Internet Assist is a low-cost, high-speed broadband service that provides qualifying households with Internet service for **\$14.99 per month**.

To qualify for Spectrum Internet Assist, a member of the household must be a recipient of one of the following programs:

- The National School Lunch Program (NSLP); free or reduced-cost lunch
- The Community Eligibility Provision (CEP) of the NSLP
- Supplemental Security Income (SSI) (age 65 and over only)

Programs that do not qualify for Spectrum Internet Assist: Social Security Disability (SSD), Social Security Disability Insurance (SSDI), and Social Security Retirement and Survivor Benefits are different from Supplemental Security Income (SSI) and do NOT meet eligibility requirements.

If you believe you may qualify, visit SpectrumInternetAssist.com.

- Enter in your 5-digit ZIP code to see if Spectrum Internet Assist is available in your area.
- If available, you will receive direction to call 1-844-525-1574 to start the qualification process.
- If Spectrum Internet Assist is not available in your area, you will receive a coming-soon message and be asked to check back for updates.

GET CONNECTED WITH HIGH-SPEED INTERNET FOR **\$14.99/MO**

Spectrum Internet Assist gives your household a reliable, blazing-fast connection to the world of information, education, entertainment and services that are available online.

With Spectrum Internet Assist, you'll enjoy:

- 30 Mbps of Internet speed with NO data caps
- **FREE** Internet modem
- No contracts, ever
- Add fast in-home WiFi for \$5 more a month

To get started, visit:
SpectrumInternetAssist.com

SPECTRUM INTERNET ASSIST: Limited time offer; subject to change; not transferable. Availability of offer based on eligibility and service address that has been pre-qualified. Offer valid to qualified residential customers who (i) have not subscribed to Charter Communications' Internet services within 30 days prior to requesting services under this offer, (ii) have no outstanding debt for any of Charter Communications' services that was incurred within 1 year prior to requesting services under this offer and (iii) have no outstanding debt to Charter Communications that was incurred for services provided under this offer and that are subject to Charter Communications' ordinary debt collection procedures. Equipment, taxes, fees and surcharges may be extra and subject to change during and after the term; installation and additional services are extra. Speed based on wired connection. Available Internet speeds may vary by address. Download speeds are up to 30 Mbps and upload speeds are up to 4 Mbps. WiFi: Equipment, activation and installation fees may apply. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. ©2019 Charter Communications.

Solution = Broadband Connection + Install + Break/Fix

Both Enterprise solutions provide a scalable, off-the-shelf solution

	Spectrum Internet Assist	Stay Connected	Stay Connected K-12
Distribution	Consumer Offer from Spectrum direct to consumers (end-users) only	Enterprise Offer from Spectrum Enterprise to Higher Education clients	Enterprise Offer from Spectrum Enterprise to K-12 clients
Provisioning & Billing	Provisioned to end-user and billed to the end-user	Provisioned to end-user and billed to the Enterprise client	Provisioned to end-user and billed to the Enterprise client
Availability	Available now, and ongoing	Available now, and ongoing Higher Education ONLY	Available 8/12, and ongoing K-12 ONLY
Monthly Recurring Charge	<ul style="list-style-type: none"> Broadband = \$14.99 - \$17.99 WiFi = \$5.00 	<ul style="list-style-type: none"> Broadband = \$49.99 WiFi = \$6.99 	<ul style="list-style-type: none"> Broadband = \$29.99 Includes WiFi, at no additional charge
Bandwidth	<ul style="list-style-type: none"> 30Mbps x 4Mbps 	<ul style="list-style-type: none"> 100Mbps x 10Mbps or 200Mbps x 10Mbps, depending on the geography 	<ul style="list-style-type: none"> 50Mbps x 5Mbps
Installation Options	<ul style="list-style-type: none"> Self-Install Professional Install 	<ul style="list-style-type: none"> Technician Install, \$99.00 	<ul style="list-style-type: none"> Default: Self-Install, \$0 Technician Install charged if end-user does not attempt Self-Install, \$49.00
Minimums + Eligibility	<ul style="list-style-type: none"> One or more members of the household must be a recipient of one of the following assistance programs: <ul style="list-style-type: none"> National School Lunch Program (NSLP) Community Eligibility Provision (CEP) of the NSLP Supplemental Security Income (for applicants age 65+ only) Outstanding balances owed to Spectrum must first be settled 	<ul style="list-style-type: none"> 25 connections within 1 year 	<ul style="list-style-type: none"> 50 connections within 1 year Current Spectrum HSD end-users are not eligible