

WEX HEALTH CLOUD CONSUMER PORTAL QUICKSTART GUIDE



Welcome to your Benetech, Inc. Benefit Accounts Consumer Portal. This one-stop portal gives you 24/7 access to view information and manage your Health Savings Account (HSA) and Health Reimbursement Account (HRA). It enables you to:

- File a claim online
- Upload receipts and track expenses
- View up-to-the-minute account balances
- View your account activity, claims history and payment (reimbursement) history
- Report a lost/stolen Card and request a new one
- Update your personal profile information
- Change your login ID and/or password
- Download plan information, forms and notifications

The portal is designed to be easy to use and convenient. You have your choice of two ways to navigate this site:

1. Work from sections within the Home Page,
2. Hover over or click on the six tabs at the top.

HOW DO I LOG ON TO HOME PAGE?

1. Go to <https://benetech.lh1ondemand.com>
2. Enter your login ID and password (both provided by Benetech, Inc.)
3. If you logged in to your online account previously, enter your login ID and password, please contact Benetech should you need a password reset.
4. Your username is your first initial, last name and the last 4 digits of your SSN.
5. Your temporary password is 2013
6. Click Login.

Please contact Benetech with any questions during business hours
Monday – Friday 8:30 am – 4:30 pm. 1-800-698-4753

